

## PERSONAL INFORMATION



## Jason Forman

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## WORK EXPERIENCE

March 2018 – March 2019

**Consulting Staff Technical Director - Advanced Customer Support**

Oracle NetSuite, Netherlands

- Managed a portfolio of customers and worked proactively with them to improve their business processes and to optimize their use of NetSuite software
- Led the creation and development of internal and external processes for the new Advanced Customer Support team in Europe

**Sector:** Professional Services / Information Technology

March 2016 – February 2018

**Consulting Staff Technical Director – Learning & Development**

Oracle NetSuite, Netherlands

- Led the design and development of the second generation of the Global Consulting training curriculum for experienced new hires
- Partnered with Consulting leadership for strategy and execution of enablement training programs
- Mentored new and existing Consulting employees
- Interim manager of a global team of Enablement Leads

**Sector:** Professional Services / Information Technology

March 2010 – February 2016

**Consultant / Senior Consultant - Consulting**

NetSuite, United States &amp; Australia

- Senior member of the Software and Services industry group of the Consulting department
- Led the design and configuration of NetSuite ERP and CRM software for customers with complex requirements in the following business process areas: Order to Cash, Procure to Pay, Revenue Recognition, Financial and Operational Reporting, Customer Support Management.

**Sector:** Professional Services / Information Technology

January 2006 – February 2010

**Photographer / Producer**

Jason Forman Photography, United States

- Freelance Photographer – Editorial, Corporate, Fine Art
- Freelance Producer – Created estimates, assembled teams for complex photography shoots, planned all logistics, managed client relationships

**Sector:** Art

September 2000 – January 2005

**Manager, Business Systems**

The Grove Consultants International, United States

- Responsible for design, implementation, and operation of NetSuite
- Provided business reporting and analysis
- Implemented web-based timesheet solution
- Managed database of over 20,000 customers and contacts

**Sector:** Professional Services

September 1995 – April 2000

**Manager, Global Alliances**

Accenture, United States

- Member of Global Alliances team providing guidance to executive staff on forming and managing software alliances
- Facilitated strategic meetings between executives from prospective software partners and Accenture Management

**Sector:** Professional Services / Information Technology

**Senior Consultant, Global Pharmaceutical Client**

Accenture, United Kingdom

- Led the design of streamlined Order to Cash processes for UK operations, utilizing PeopleSoft software
- Managed the implementation team to deliver this complex mission-critical project on time and budget

**Sector:** Professional Services / Information Technology

**Analyst/Consultant, Manufacturing Client**

Accenture, United States

- Process Lead for the Fixed Assets team for the entire project life cycle: software selection, pilot, design, and implementation utilizing SAP software
- Synchronized implementation efforts between clients, technical team, and other process teams.

**Sector:** Professional Services / Information Technology

**EDUCATION AND TRAINING**

May 2020 – December 2023

**Master of Education in Education and Human Resource Studies**

Colorado State University, United States

- Specialization in Adult Education and Training

November 2022 – February 2023

**Adult Education Academy**

University of Würzburg, Germany

September 2000 – January 2004

**Bachelor of Fine Arts**

Academy of Art University, United States

- Major: Photography

August 1991 – May 1995

**Bachelor of Science**

Indiana University, United States

- Major: Finance
- Major: Business Economics & Public Policy
- Major: International Business
- Minor: History

**PERSONAL SKILLS**

Mother tongue(s) English

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
Dutch	A2	A2	A2	A2	A2
Spanish	A2	A2	A2	A2	A2

Job-related skills

- Facilitation
- Public Speaking
- Leadership
- Team Management
- Mentoring
- Instructional Design

ADDITIONAL INFORMATION

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Honours and awards

- Q2 2011 – NetSuite EVP Award for Excellence
- Q1 2013 – NetSuite EVP Award for Excellence

Signature \_\_\_\_\_

Date \_\_\_\_\_